

LASALLE VISION – COVID-19 PROTOCOLS

Appointments

- All services are provided on an appointment only basis. Our front door will remain locked
- All patients are asked to call/text the office upon arrival and we will greet you at the door and let you in when it is safe for you to enter.

Use of PPE

- All staff and doctors will be wearing a medical grade mask. Furthermore, you may even see some of our staff wearing a face-shield in addition to a mask.
- All patients will be required to wear a mask for the duration of appointment.

Health Screening

- All patients are being screened before their appointment via a COVID-19 Screening questionnaire provided by the Ministry of Health. All patients will undergo a temperature check and asked to sanitize their hands before checking in.

Sanitization & Social Distancing

- We have spaced out appointments to allow for safe social distancing.
- All high touch points will be sanitized on an hourly basis (ie: door knobs, light switches).
- All equipment that comes in contact with patients, including chairs, will be sanitized before and after each use

White-Glove Service

- We will be happy to assist you in finding the perfect pair of glasses after your appointment. You can be rest assured that the frames you try on have been disinfected. Our staff member will assist you in taking the frames off the board for you to try on. After you have tried the glasses on they will get disinfected immediately before being placed back on the board.

Curbside Pick-ups

- To minimize direct contact, we are happy to provide a curb-side concierge service for pick ups and adjustments.