



ATTENTION PATIENT/CUSTOMER

Due to the current COVID-19 outbreak. We have been strongly advised by the College of Optometrists of Ontario to suspend any non-urgent patient care. This includes routine eye exams, glasses pick-ups, adjustments, repairs and any non-urgent follow ups. If you have an appointment between March 17th and March 29th, please consider it cancelled. We will be in touch with you regarding rescheduling your appointment. If you have glasses on order or waiting to be picked up, we have already been in contact with you.. Please call us at 519-966-9236 or email at drkhatri2020@gmail.com if you have any further questions regarding your glasses.

If you are having an ocular emergency please call us at 519-966-9236 and leave a detailed message with your name, number and your complaint. I, (Dr. Khatri) will be monitoring the voicemails and will give you a call back. You can also send me an email at drkhatri2020@gmail.com

As of right now we will be reopening March 30th but this is a rapidly changing situation so we will keep you posted should there be any further delays.

We apologize for any inconvenience this may cause.

Sincerely,

Dr. Krishna Khatri and Team